

# RapidShot Members App

## Quick Start Guide

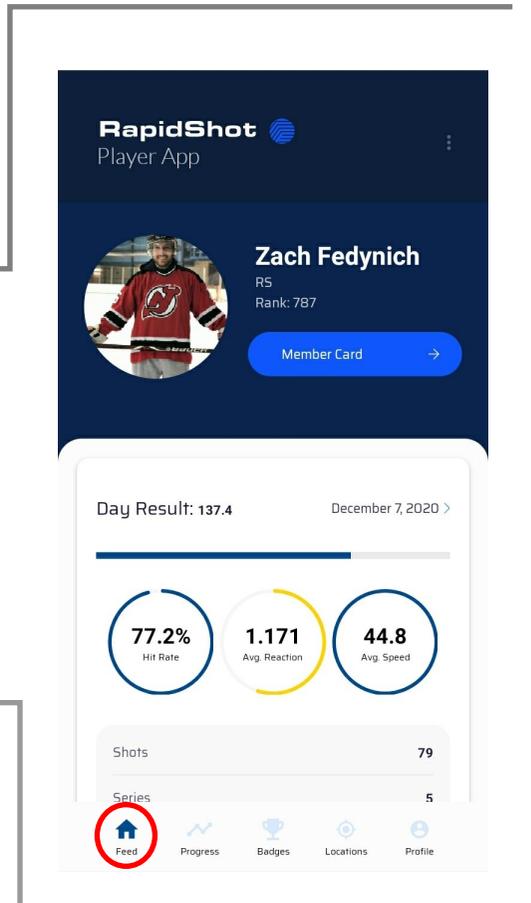
-Download the free RapidShot Members app in the Google Play or Apple Store.

-To register as a first time app user tap **“Get Started Here”**

-**Existing Members:** enter information currently on file with RapidShot

-**New Members:** enter information to set up your account. A Member ID# will be created

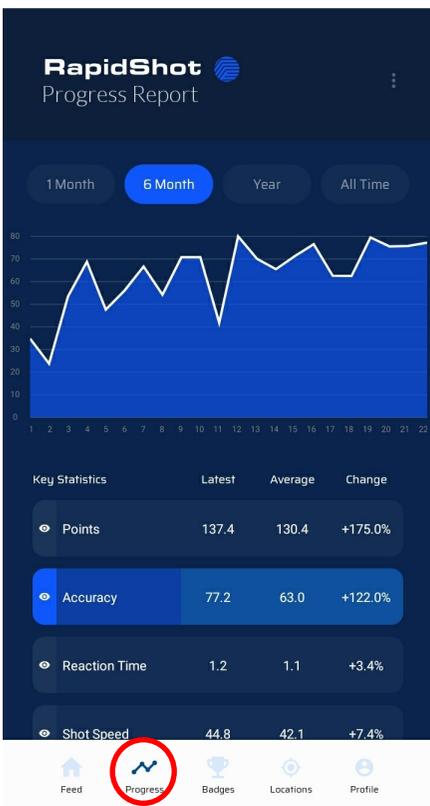
-New users under age 13 must register at a location with a parents consent prior to using the app



## Feed Icon

-View your Day and Month results here

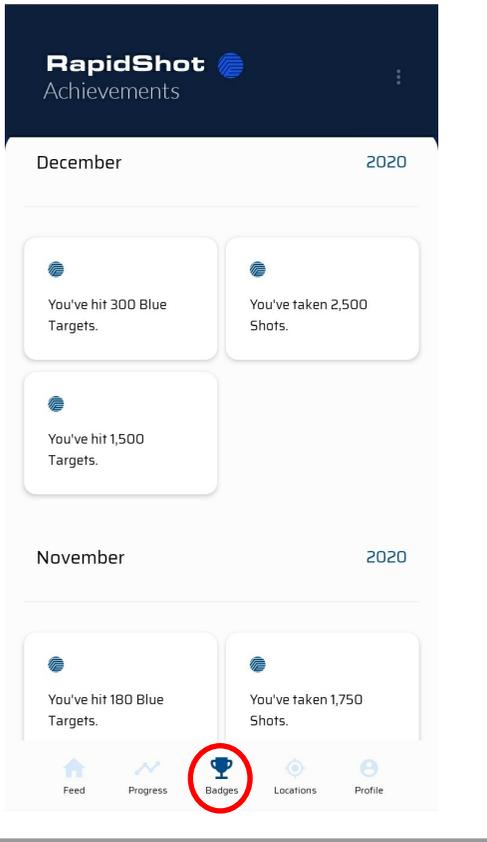
-Select a date to show your Series Results, Hit Rates, Achievements Earned, and Best Series



## Progress Icon

-This displays your trends over the last Month, 6 Months, Year, and All-Time

-Key statistics shown are Points, Accuracy, Reaction Time, and Shot Speed



## Badges Icon

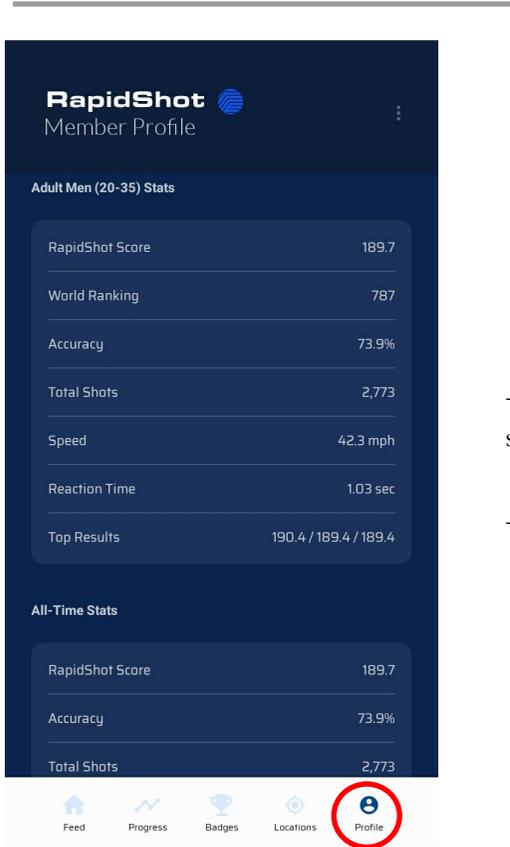
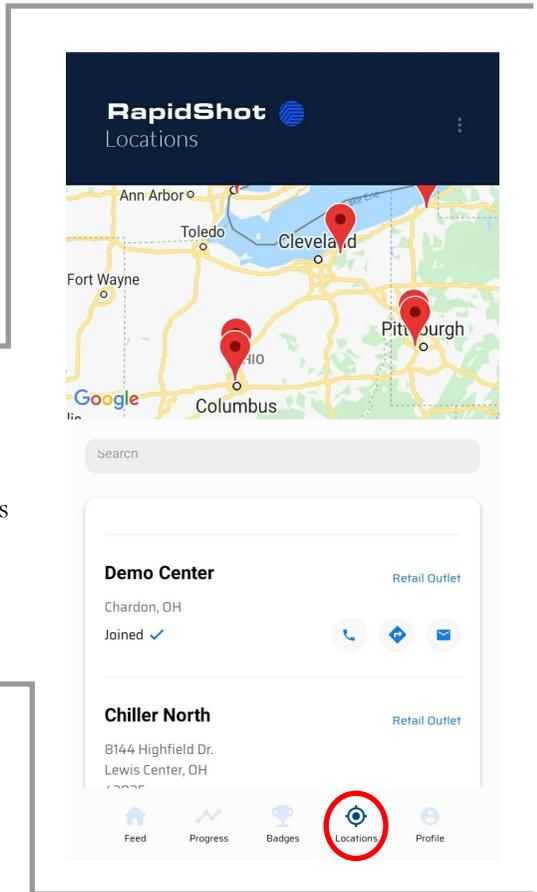
-Earn new badges when you set your new personal best Accuracy, Shot Speed, Reaction Time, and Points in Competition Mode

-Other notable achievements include number of shots taken, targets hit, and blue targets hit

## Location Icon

-You can view and search current locations

-This is also how you request to join new facilities



## Profile Icon

-Displays your Member ID# and QR code to scan in to begin shooting

-Stats for your age group and all-time stats

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## FAQ

### **Do I have to pay for the app?**

No! This app is FREE to download and use.

### **How do I become a “member”?**

Create an account and request to join your nearest location. Each location might have their own separate fee to use the RapidShot

### **How do I register?**

A) If you are a current member, register by entering the information currently on file with RapidShot. Member ID# (found under your name on the member card) and enter your Password (mm-dd-yyyy)

B) Or if you are new to RapidShot, create a new account to register. Enter information requested to set up your account. A Member ID# will be created and choose a location to join

### **Where do I find my Member ID number?**

A) If you were issued a Member Card you can find the ID# under your name

B) You can find the ID# in the app by going to the “Feed” or “Member” tab. The number will be listed above the barcode

### **What If I forgot my password?**

It’s okay! Tap reset password and a link will be sent to your email. If you cannot remember the email used or it is no longer in use, please call us at 440-285-7913 or send and email to [accounts@rapidshot.com](mailto:accounts@rapidshot.com)

### **My email address has changed. How do I change this information?**

You can contact us at 440-285-7913 or email us at [accounts@rapidshot.com](mailto:accounts@rapidshot.com)

### **How do I begin shooting?**

Go to the “Feed” or “Member” Icon and display your QR code in front of the scanner. It will then load your profile and sign you in to the lane to start training

### **I just finished shooting but I don’t see my results?**

A) Often times it can take a few seconds to sync your series with our global data base and then back to the RapidShot Members app.

B) Currently you can only view your stats when you shoot on Competition Mode. We are working to expand our software database to give you the necessary training data such as when training in Practice Mode or Stick Testing Mode

### **Please note that users under the age of 13 must register through the local center with the consent of a parent or guardian prior to registering on the app**

\*If you have any other questions, please contact us at [accounts@rapidshot.com](mailto:accounts@rapidshot.com) or call us at 440-285-7913\*